A close-up photograph of two women wearing red face masks with a white floral pattern. The woman in the foreground is looking slightly to the right, while the woman behind her is looking forward. The background is blurred.

COMMUNITY RESPONSE AND MEDICAL PREPAREDNESS FOR COVID IN INDIA AS ON 10TH AUGUST 2020



EMMANUEL
HOSPITAL
ASSOCIATION

Charitable Registered Society

Registered Under Society Regn.Act 1860

Registration No.4546/1970-71, dated 18.05..1970

Emmanuel Hospital Associotion

808/92, Deepali Building

Nehru Place, New Delhi, India, Pin code 110019

Website : www.eha-health.org

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Dr. Saira Paulose
Executive Director
Emmanuel Hospital Association

Much has happened in the past 6 months! When the unwelcome COVID – 19 pandemic made its presence felt in the month of March, it posed many challenges for us. Yet, when I look back, I know it was God's way of giving us ample opportunity to reach out to the poor, and marginalized. I look back at the last 6 months with a grateful heart - grateful to have experienced HIS enabling power with all of us at Emmanuel Hospital Association, to respond to the crisis. Even in the midst of fear, panic and confusion, the Lord equipped our teams across various locations, to not only courageously care for those who came knocking at our hospital doors, but to also reach out to the underprivileged communities. The following report will give you a glimpse of what we were able to do during this period. This was possible only because of the many helping hands that joined along with us. Many of our partners supported us in repurposing the funds for the quarter, and we developed new partnerships along the way. A cohort of friends and family bridged the gap with us, as we reached out to the communities. In several places, most of the small and medium private clinics and hospitals have shut down, causing a surge in patient flow to the functioning Hospitals, including our own. Few of our hospitals have been identified by the local authorities as COVID Centers. Families who received support were immensely grateful—many falling short of words to express their gratitude. Some of the many personal stories that we collected are part of this report.

On behalf of all the staff at Emmanuel Hospital Association, I would like to thank you for extending your sacrificial help towards the provision of the Personnel Protective Equipment kits.

We are extremely grateful for the generous contributions and ongoing support we are receiving from you despite these trying times. God bless!



MEDICAL PREPARDNESS

Dr. Deepak S Singh , Regional Director, EHA



Since the Covid-19 Pandemic has struck, EHA has been preparing its personnel and hospitals in different ways to cope with the healthcare crisis over the last 6 months. India now has the largest number of daily positive patients and the numbers seem to be climbing incessantly. The EHA hospitals have had to adapt to various situations and come up with innovative ways to keep things running in different locations. We as an organization have much to be thankful for. The pandemic now sits on our doorstep, with our staff and communities in remote locations, putting themselves at risk of infections. Moreover, the hospitals have been running non-stop, providing essential services in their locales, despite the risk of having potentially infected people come into our doors. Yet, God has been merciful and has protected us all these months. Even in the early days March and April 2020, when there was a significant drop in foot fall across the hospitals, God sustained us. Many units struggled to pay their staff, but have been eventually able to do so. Although many of our staff have been infected, our miracle-working God has enabled them to recover completely, not causing us a single death among our staff. It took this pandemic for the government to acknowledge our work, and they have now asked us to join hands with them to help in this crisis. We praise God, because this has been his way of securing a new partnership with the authorities. Five of our locations were chosen to be DCHC's. Treating non-Covid patients has been a challenge during, yet a lot of thought and effort are being taken to ensure them our service as well. By the grace of God, He has kept our services running, and has ensured that even the people who do not have access to healthcare, are able to get it in some form. Many of our units have been preparing for treating Covid patients. We praise God for the partnerships we have enjoyed with various like- minded organizations, who have come forward to make possible several interventions so that our units are well prepared and ready.

STAFF TRAINING

- All the members of the medical teams and the nurses have undergone various levels of training.
- The medical teams and some of the nursing team have undergone Covid training for critical care by CMC Vellore, facilitated by TATA Trusts.
- Several people have undergone 'Covid Suraksha training', which has helped the hospitals and the community initiative groups to get trained in prevention and awareness of the Coronavirus.
- Staff are being sensitized on a regular basis for self-protection, donning and doffing of PPE and hand hygiene as part of the preparedness.
- A sensitization letter for the children and families on campuses across EHA have been sent to each family for precautions and general information

INFRASTRUTURE

- Isolation ward: Several units have converted regular wards into isolation wards. This has helped segregate the infected patients from the general population. New approach roads and entrances have been designed so that the general patients do not get exposed.
- Several hospitals which did not have isolation wings have had to shut down general services so that they can treat the Covid patients.
- As the number of beds available for non-Covid patients has been significantly reduced because of the isolation requirements, additional space has been created to cater to the needs of non-COVID patients. Season



MEDICAL EQUIPMENT

- With the training came the need for equipment like Oxygen generators, ventilators, high flow nasal canals and beds for the patients. We praise God that many of our units were able to stock up on these essential equipment and some are in the process of acquiring these, to ensure that our hospitals are well prepared for the peak in the number of cases, which is now appearing in our rural communities.

TESTING

- The Government is carrying out testing in most states. In some of our locations, rapid antigen tests and sampling media for RT-PCR have been provided so that all suspected patients are tested and admitted if required. We hope that more testing units will open up, so that the units which have the necessary equipment will be able to test all Covid patients.

INDIA COVERAGE :

9 STATES AND 29 DISTRICTS

Cooked packed food provided : 26,908
Dry Ration provided : 21,036 families
Hygiene Kit : 16,294 families
Individuals provided with Reusable cloth Mask : 28,874
Online Cash transfer : 479 Individuals
Prescribed Medicine Provided at their Residence : 1,557 Individuals

9 DELHI : 4 DISTRICTS

Dry Ration provided : 345 families
Hygiene Kit : 345 families
Individuals provided with Reusable cloth Mask : 175

6 MAHARASHTRA : 1 DISTRICT

Dry Ration provided : 1,850 families
Hygiene Kit : 1,850 families
Prescribed Medicine Provided at their Residence : 47 Individuals

5 MADHYA PRADESH : 2 DISTRICTS

Cooked packed food provided : 2,200
Dry Ration provided : 563 families
Hygiene Kit : 563 families
Individuals provided with Reusable cloth Mask : 400
Online Cash transfer : 314 Individuals

4 CHHATTISGARH : 3 DISTRICTS

Cooked packed food provided :510
Dry Ration provided : 2,107 families
Hygiene Kit : 2157 families
Individuals provided with Reusable cloth Mask : 1,839
Prescribed Medicine Provided at their Residence : 78 Individuals

1 JHARKAND : 3 DISTRICTS

Dry Ration provided : 534 families
Hygiene Kit : 424 families

7 UTTRAKHAND: 1 DISTRICT

Cooked packed food provided : 22,618
Dry Ration provided : 3730 families
Hygiene Kit : 437 families
Individuals provided with Reusable cloth Mask : 4,578
Online Cash transfer : 87 Individuals
Prescribed Medicine Provided at their Residence : 567 Individuals

3 ASSAM: 2 DISTRICTS

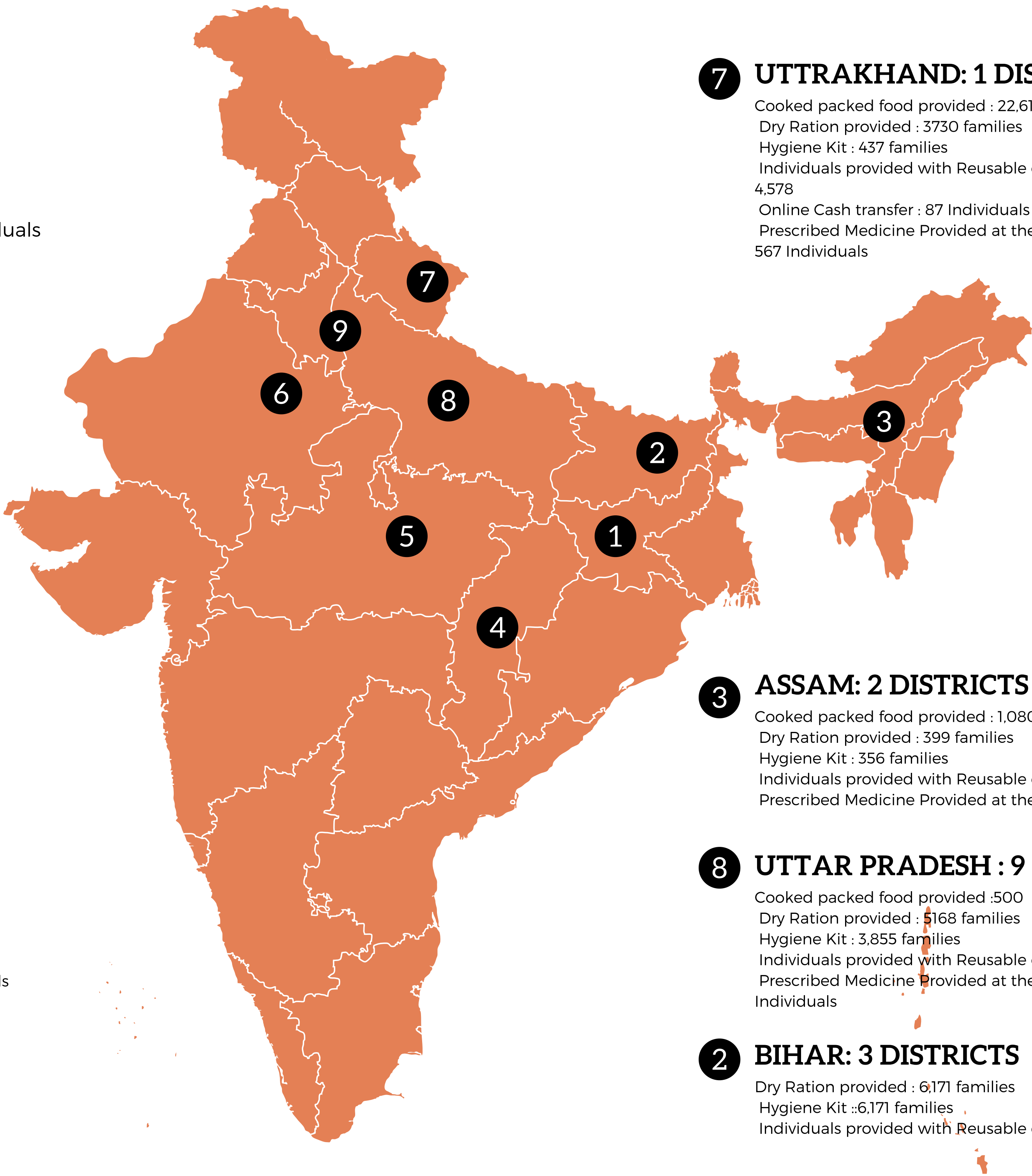
Cooked packed food provided : 1,080
Dry Ration provided : 399 families
Hygiene Kit : 356 families
Individuals provided with Reusable cloth Mask : 3,460
Prescribed Medicine Provided at their Residence : 31 Individuals

8 UTTAR PRADESH : 9 DISTRICTS

Cooked packed food provided :500
Dry Ration provided : 5168 families
Hygiene Kit : 3,855 families
Individuals provided with Reusable cloth Mask : 847
Prescribed Medicine Provided at their Residence : 678 Individuals

2 BIHAR: 3 DISTRICTS

Dry Ration provided : 6,171 families
Hygiene Kit :6,171 families
Individuals provided with Reusable cloth Mask : 17,470



DATA AS ON 10TH AUGUST 2020 ON HOSPITAL ALLOCATION FOR COVID 19 CARE AND MANAGEMENT



A total of 310 Medical workers, including 48 doctors, 171 Nurses, and 91 Support and administrative staff of the hospital, are being trained and set apart for Covid-19 management and treatment

Protocols for staff safety, patient care, and management are in place, which is reviewed and updated on monthly basis by the respective Unit Management Committee. These protocols are prepared based on the guidelines provided by the Ministry of Health and Family Welfare, Government of India

	NO OF ALLOCATED BEDS USED FOR COVID 19	NUMBER OF VENTILATORS	NUMBER OF THERMAL THERMOMETER	NUMBER OF PULSE OXIMETER	
PREM JYOTI COMMUNITY HOSPITAL	-	-	2	2	30
NAV JIVAN HOSPITAL	70	3	8	8	125
THE DUNCAN HOSPITAL	50	3	3	26	30
MADHIPURA CHRISTIAN HOSPITAL	7	2	4	12	50
BAPTIST CHRISTIAN HOSPITAL	3	4	4	10	30
BURROWS MEMORIAL CHRISTIAN HOSPITAL	-	-	6	15	12
MAKUNDA CHRISTIAN LEPROSY AND GENERAL HOSPITAL	24	-	4	3	10
CHAMPA CHRISTIAN HOSPITAL	-	-	3	2	45
SEWA BHAWAN HOSPITAL	-	-	2	3	25
LAKHNADON CHRISTIAN HOSPITAL	-	-	1	-	5

	NO OF ALLOCATED BEDS USED FOR COVID 19	NUMBER OF VENTILATORS	NUMBER OF THERMAL THERMOMETER	NUMBER OF PULSE OXIMETER	
CHRISTIAN HOSPITAL CHHATARPUR	10	1	1	1	50
CHINCHPADA CHRISTIAN HOSPITAL	30	4	4	6	10
HERBERTPUR CHRISTIAN HOSPITAL	10	3	7	2	40
LANDOUR COMMUNITY HOSPITAL	3	-	3	5	20
PREM SEWA HOSPITAL	10	-	2	3	34.5
JIWAN JYOTI CHRISTIAN HOSPITAL	-	-	-	-	3
KACHHWA CHRISTIAN HOSPITAL	-	1	2	10	20
BROADWELL CHRISTIAN HOSPITAL	10	2	3	3	70
HARRIET BENSON MEMORIAL HOSPITAL	-	-	1	7	7

	SURGICAL MASK (3PLY)	N 95 MASK	COMPLETE BODY SUITE (PPE SET)	GLOVES (TOTAL PAIR AVAILABLE)	HAND SANITIZERS (LITERS)
PREM JYOTI COMMUNITY HOSPITAL	1900	1	85	1000	30
NAV JIVAN HOSPITAL	663	95	631	400	12.5
THE DUNCAN HOSPITAL	5700	2000	1500	1000	30
MADHIPURA CHRISTIAN HOSPITAL	2000	75	700	3000	500
BAPTIST CHRISTIAN HOSPITAL	10000	366	1020	30000	35
BURROWS MEMORIAL CHRISTIAN HOSPITAL	650	100	47	2050	12
MAKUNDA CHRISTIAN LEPROSY AND GENERAL HOSPITAL	2000	50	150	200	10
CHAMPA CHRISTIAN HOSPITAL	12000	119	120	10000	45
SEWA BHAWAN HOSPITAL	2300	296	302	7500	28
LAKHNADON CHRISTIAN HOSPITAL	-	5	-	100	5

	SURGICAL MASK (3PLY)	N 95 MASK	COMPLETE BODY SUITE (PPE SET)	GLOVES (TOTAL PAIR AVAILABLE)	HAND SANITIZERS (LITERS)
CHRISTIAN HOSPITAL CHHATARPUR	2600	2125	773	500	60
CHINCHPADA CHRISTIAN HOSPITAL	1000	4000	650	3450	10
HERBERTPUR CHRISTIAN HOSPITAL	4700	1990	720	20000	90
LANDOUR COMMUNITY HOSPITAL	1700	150	150	2000	27
PREM SEWA HOSPITAL	1900	62	309	6400	34.5
JIWAN JYOTI CHRISTIAN HOSPITAL	3600	1740	489	500	3
KACHHWA CHRISTIAN HOSPITAL	3289	794	274	1400	21
BROADWELL CHRISTIAN HOSPITAL	-	500	220	-	70
HARRIET BENSON MEMORIAL HOSPITAL	2500	185	216	4096	7

Abandoned but not Forgotten

Purnima Devi lives in a small house in a village called Parbotia, Assam with her elder sister Hubeswari Devi. Having remained unmarried, they were left alone in Parbotia in a small house built on government land.

Purnima Devi had a stroke when she was 44 years and was left with a hemiplegia of the right hand. Neither Purnima nor her sister had a job when the pandemic struck, and they were left to survive on government ration. They occasionally received some small support from their elder sister Bhudeswari, who lives on her husband's pension from the government. Their nephew and wife have never visited their home, nor supported them financially, although they long to see their nephew and family at least once before they die.

Someone offering to help her in getting a disability certificate also duped Purnima into paying rupees 3000/-. They were forced to eat rice without curry many times during the lockdown, as nobody would help them. They were identified through members of the Disabled Peoples' Organization and provided ration, which they say would last them for around 2 months.

Miss Purnima said, "We are very grateful that people not known to us are helping us when our own people are throwing us out of the house. This is the first times in around 20 years that we are getting to eat good quality rice"



Direct Cash Transfer story



Hailing from Matipura village of Chhatarpur District of Madhya Pradesh, Bandu Gond has not had it easy in life.

Bandu, who lives with his aged parents, his wife and two kids (aged 10 and 7), was the sole bread winner in his family, until one day in 2013, when an accident caused him to lose the wrists off both his hands. Suddenly rendered unserviceable, his wife was forced to work as a daily-wage labourer in agricultural fields. Since 2013, his six-member family has been solely dependent on Shyam Bai Gond's daily earnings. With a minimal income barely enough to sustain each of their basic needs, the Gond family had close to nothing, to fall back on in times of need.

One can only imagine and pity the state they had reached when the Government announced a complete lockdown, to tackle the nation-wide spread of the Coronavirus. Unable to go out to find work, the family was reduced to begging and borrowing money from whoever they could find. Thankfully, relief came for the Gond family at just the right time, in the form of EHA's Tearfund Project. An amount of Rs.1,200/- was transferred to their account, enabling them to meet their basic needs for the next one week or more.

The Gonds were not the only family helped by this project. Through the EHA's Tearfund project, a team of social workers provided financial assistance to around 150 families. Each family was given Rs. 1,200/- in the first phase and an additional Rs. 2,400/- in the second phase.

Shackles Broken



Umesh, a middle-aged man, lives alone with his 13 year-old son in a small thatch house. His wife passed away five years ago, leaving him alone with their infant son. Umesh, who is blind in one eye, worked as a daily wage earner, until a little while ago when he took a loan from the local money lender. Since he was unable to repay the loan, he and his son were asked to work in the lender's fields. What they earned was barely enough to repay the money lender, let alone fill their stomachs.

When the lockdown was announced, Umesh and his son were no longer allowed to go to work in the fields. Although they received some rice from the Public Distribution System, it was not enough to sustain them for more than a few days and the father and son were nearing starvation. They reached the extent of going back to the money lender and asking him for yet another loan, even if it meant serving him as a bonded labourer for the rest of their lives.

A relief team from the Madhipura Christian Hospital came to Umesh's village to survey it for the Emergency Relief Fund. Hearing about Umesh and his son, they immediately provided him with 25kgs of rice, 5 kgs of pulses, 1 Kg of salt, and a litre of cooking oil. They also supplied them with 2 kgs of detergent powder and 4 bars of bathing soap. Umesh and his son are greatly indebted to the team, because their timely help saved them from a lifelong of debt to the money lender. Not only Umesh, but 105 other families too, express their gratitude for the help they've received.

Faces that say it all



When 40 year old Santhosh (who goes by the pet-name Damu) contracted leprosy very early in life, the task of providing for the family fell into the hands of his 38 year old wife, Sukmat. Damu's bony, lifeless legs not only prevented him from finding employment, but also kept him from being able to help out with house-hold chores. This forced Sukmat to juggle multiple roles—taking care of her ill husband; her three kids (aged six, four and two respectively), as well as being the bread-winner of the family.

With Sukmat working as a daily-wage-labourer, what she earned was hardly enough to meet the family's daily needs. Whatever small sum she was able to save, was used up in her husband's medical treatment. This left the family with almost no money to fall back on, in times of trouble.

When trouble did strike, in the form of the Covid-19 lockdown, the couple was in a fix. Being unable to go out for work, she had nothing with which to feed her three hungry children and ill husband. Even the Government-provided ration they received, which included only rice, was not enough. On many a night, the family had to go to bed hungry.

Luckily for them, their village (Kandra village of Janjgir Champa district of Chhattisgarh), had been identified for relief work by the EHA team. The volunteers reached out to this helpless family by providing them dry ration. Although both Damu and his wife were unable to express their gratitude in words (being deaf and dumb), their faces said it all. With eyes welling up with tears and hands folded in gratitude, the couple thanked the team for restoring hope to their lives. The relief Project had supported 270 families in 14 rural communities and 2 urban slums.



The Story of Rajpati

Ram Rati(nicknamed, Rajpati), has not had it easy in the 70 years of her life. Having lost her son a couple of years ago, the family lost their only source of income. Since then, her daughter-in-law and her two granddaughters have been working as house maids, while Rajpati took care of their own home and her infant grandson. The grandkids were forced to leave school once their father passed away and have been doing odd jobs since. To make matters worse, Rajpati was diagnosed with Cervical cancer in 2017.

The minimal wages earned, were either spent in buying essentials for the home, or on Rajpati's cancer treatment. This left the family with very little money or resources to fall back on. When the lockdown was imposed in March 2020, the girls could no longer go to the houses to work, nor were their employers kind enough to grant them their salary. The family was left worried and helpless.

Thankfully, during Rajpati's cancer treatment, one staff from EHA had reached out to her and entrusted her under the care of the Palliative Care Unit. When she informed the EHA about her situation, they were quick to help. They provided her family with ration supplies and also gave them mosquito nets, blankets, and medicines for Rajpati.



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