

EHA

ANNUAL REPORT

2023-2024



EMMANUEL
HOSPITAL
ASSOCIATION

Fellowship for Transformation Through Caring

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ABOUT EHA

The Origin, History, and the Future

The 1940s was the Golden period of Indian medical missions, as every third bed in the country was a mission hospital bed! EHA began in the minds of a few, at a time when mission institutions were losing expatriate medical staff to stringent visa regulations in the 1950s and 60s. Thus, arose the need to have ***an indigenous-run medical organization*** overseeing mission hospitals from various missions.

The key question - ***“Would it be possible to attract Indian doctors with the necessary level of Christian motivation to renounce job prospects and to bury themselves in Village India??”***

Though considered impossible during a major consultation in 1968, the Emmanuel Hospital Association was nevertheless registered in November of 1969, with no hospitals yet under its banner! That several different missions decided to 'throw their hats in the ring' and commit to the concept of an organization that had no track record to fall back on, is a clear indication of the hand of God in the birth of EHA, as described by Rev. Dr. Thirumalai, a founding member, as ***“more than a miracle”!***

The nucleus of EHA formed around 6 hospitals in the early 70s, with high quality dedicated professionals, meticulous accounting systems, code of Christian work ethics and close fellowship, among other benefits. More hospitals joined the Association with time.

The first major community health initiative based out of 7 EHA hospitals – ***the ambitious yet unique Master Plan*** - was launched in 1976, paving the way for the EHA model of comprehensive healthcare.

The 1980s ushered in a new model of community outreach in EHA which could best be described as ***stand-alone community programs***. These ran independent of hospitals for more efficient and effective management of these health initiatives and proved successful in providing good services as well as being good examples to emulate.

In an initial environment of far-flung locations, poor means of transportation and communication, difficulty in recruiting appropriate staff and uncertain funding, the associated hospitals necessarily

had to fend for themselves, often dependent on an individual or a couple to ensure their survival in an uncertain climate. As the work of coordination progressed over the years and more institutions were added to the group, the potential of such an organization was harnessed through a consultative process on the “Future Directions of EHA” in 1997. ***Clear vision and mission statements being prayerfully articulated***, along with the attendant values to guide EHA - that we would be a ***“FELLOWSHIP FOR TRANSFORMATION” with a deliberate focus on the poor and marginalized in rural North India.***

Right from its inception, the founding members were clear that:

- EHA would be an on-going, self-propagating indigenous Christian medical society - the first of its kind in mission history!
- The organization would, besides facilitating fellowship, cooperation and coordination among hospitals, also resume full responsibility for the operation and management of the institutions and their related facilities.
- EHA would move from just the provision of curative services to the then-revolutionary paradigm of capacity building of local communities towards holistic health and development, as per their felt needs.

With the articulation of Vision and Mission statements, the idea of thinking and moving strategically took root at both the central and unit levels, guided by the documented statements and ***non-negotiable values such as a commitment to fellowship, servant-leadership, teamwork, quality, focus on the poor and marginalized.*** Significant strides forward included the introduction of computerization in our hospitals, Human Resource, financial systems and common reporting formats, that were progressively refined over time.

Nevertheless, the single most important factor that has kept the organization going and growing has been the unwavering emphasis on spiritual nurture and fellowship centred around its God-given vision, setting EHA apart from most other service-oriented organizations.

Governance & Ethos

EHA is a national Society registered in New Delhi, with its various hospitals, each being a locally registered Society, incorporated into the organization through a Deed. The Board of the central Society is responsible for the vision, mission and direction of the organization, through policies formulated by a participatory process involving all incorporated members and implemented uniformly across the board.

For ease of governance, the units are divided into five regions, each under a Regional Director, overseen by a central team of officers and thematic directors headed by the Executive Director. EHA strives to ensure that each hospital unit is self-sufficient in terms of running expenses, with large capital expenditure and the bulk of the community projects supported through external means.

It is part of the underlying ethos of EHA as an organization that ***no patient will be turned away for lack of finances***, while deliberately focusing on the socio-economically weakest sections of communities served through integrated community health and development initiatives. The locations of most EHA units are intentionally in most of the backward, least-developed States, where a multi-pronged approach is most needed and effective.

The Future: Where is EHA headed?

A great challenge will be the paradigm shift of ***incorporating appropriate professionalism and modern technology*** into the routine functioning of EHA, even while ensuring that the values that have sustained and guided EHA are not diluted.

The wealth of experience acquired by the organization in integrated initiatives can be fully utilized in ***developing holistic models of community care*** that address much-neglected aspects such as mental illness, suicide prevention, care of the elderly, the disabled and terminally ill, and the inculcation of value systems in the youth of today.

The opportunity to utilize EHA's acquired expertise in training could potentially be an ***effective platform for working alongside the government*** in fulfilling the aim of effective promotive, preventive and primary health at the grassroot level, especially in the newly-designated Empowered Action Group (EAG) States in the country, keeping in mind our core calling – to be a transformative influence through our collective thinking and functioning for the glory of God.



OUR VISION

FELLOWSHIP FOR TRANSFORMATION THROUGH CARING

OUR MISSION

Emmanuel Hospital Association (EHA) is a Fellowship of Christian institutions & individuals that exists to transform communities by caring, with primary emphasis on the Poor & Marginalized.

WE CARE THROUGH

- Provision of appropriate Healthcare
- Empowering communities through Health and Development programs
- We serve people and communities regardless of Race, Caste, Creed, or Religion with a geographic focus on the Central, North & North-East of India. We do this in the Name & Spirit of JESUS CHRIST, so as to manifest Him in Word & Deed

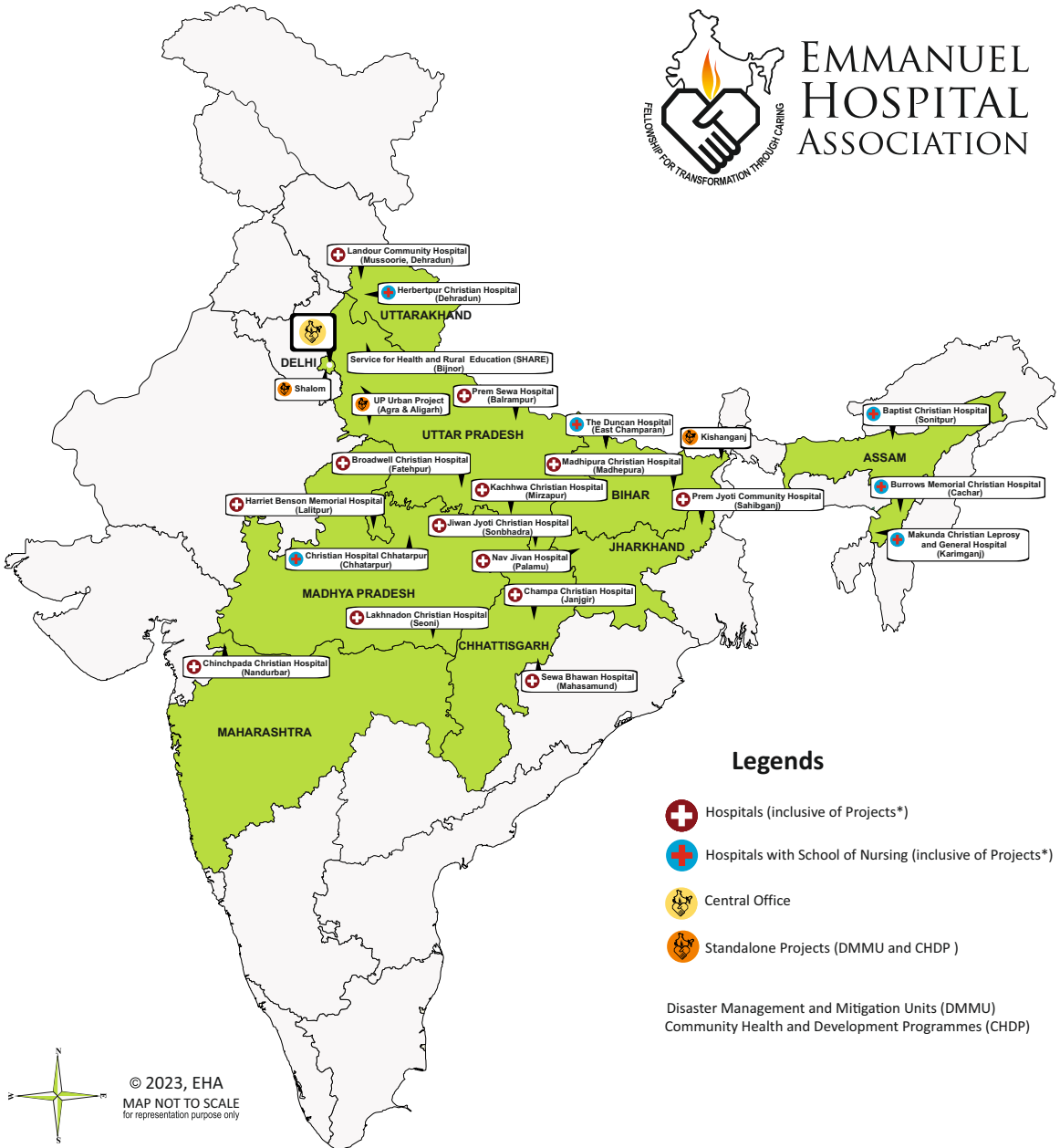
CORE VALUES

- We strive to be transformed into people and fellowships.
- Our model is servant leadership.
- We value teamwork.
- We exist for others especially the poor and marginalized.
- We strive for the highest possible quality in all our services.
- We maintain integrity at all levels.
- We strive to be a transparent organization.
- We focus on accountability.

EHA LOCATIONS



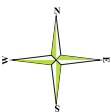
EMMANUEL
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Legends

- Hospitals (inclusive of Projects*)
- Hospitals with School of Nursing (inclusive of Projects*)
- Central Office
- Standalone Projects (DMMU and CHDP)

Disaster Management and Mitigation Units (DMMU)
Community Health and Development Programmes (CHDP)



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MAP NOT TO SCALE
for representation purpose only

HIGHLIGHTS 2023 -24

19

Hospitals

47

Community Health &
Development Programmes
(CHDP)

6

Nursing School

907739

People gained access to
healthcare through hospital
Out-patient services

76028

People received appropriate
healthcare and treatment
through In-patient services

19604

Women in rural communities had
access to safe and adequate
hospital based maternity care
services and safe deliveries

36762

People received surgical
interventions

EXECUTIVE DIRECTOR'S REPORT



God has placed us in our various locations for such a season as this, for the purpose of transforming lives through our institutions and projects. Reflecting on the past year, we are filled with gratitude to God for His faithful presence throughout our journey. He has truly been Emmanuel, God with us, walking alongside us amid all the challenges we faced. We have a great God who uses the little we have for His greater purposes, beyond what we can think or imagine.

Last year, we experienced God enabling most of our institutions to maintain stable services. Those that are not yet stable received support from the larger fellowship of sister institutions and the family of EHA. Our thematic services and programs reached many communities, not only to care for and support them in their journeys but also to empower them to care for others. Many with life-limiting illnesses received care through our outreach services. We also had the privilege of reaching out to many in the conflict-hit areas of Manipur.

As we continue to navigate these complex times, it is crucial for us to strengthen our commitment to the One who has called us, Emmanuel, God with us. As we look ahead to the next year, let us continue to persevere in the areas of responsibility entrusted to us, without compromising our values, enabled by our faith in Lord Jesus.

Dr. Saira Paulose
Executive Director

MESSAGE FROM THE CHAIRMAN



Change is a shifting kaleidoscope, in which floral glass pieces fall in apparent disarray, only to create a perfectly mirrored pattern. Our country has been on the cusp of an ongoing change that has transformed the landscape, our youth, and life in India. Those of us who have been born and uncertainly baptized as the Generation X are those in whose minds this change has played out like a cinemascope serial. This change has magnified the divide between those who have and those who don't. The change has assaulted every foundation once assumed unassailable, greying out what was once black or white. Health care has not been spared. Public health has abdicated tools to private partnership. Healthcare has been gutted of the trust that was once the essence of its being, and practioners have now to communicate through a fog of distrust. "When the foundations are being destroyed", the Bible asks, "what can the righteous do"?

The people who know their God shall stand firm and take action. (Daniel 11:32)

The Emmanuel Hospital Association has done just that, stayed firm, and taken action. Through troubled waters of persecution, uncertainty, financial difficulty, staffing constraints, overburdened providers and fields still white with needs, the leadership and the staff of the Association have stayed strong and purposeful. I congratulate all of them for their steadfastness.

The needs are still many and the reinforcements few. The call to arms to work in remote locations serving the underserved unlauuded will always be a whisper amidst the winds of change. This call does need to be sounded in the ears of a generation deafened by disillusionment. Those who know their God can still stand firm and do valiantly. The EHA is still an organization where service comes before self, and God is still in his holy temple, and on His heavenly throne. May there be many more people who join those glass pieces rattling in that kaleidoscopic tube that is EHA.

Dr. Philip Alexander
Chairman

REPORT FROM HOSPITALS



Central Region



CHAMPA CHRISTIAN HOSPITAL

Champa Christian Hospital is a comprehensive healthcare facility serving the community with a wide range of medical services. The hospital offers specialized services in the department of Medicine, Obstetrics and Gynecology, Dental services, Ophthalmology, Audiology and Speech Therapy. It is equipped with critical care facilities, including an ICU and 24/7 emergency services. The hospital provides diagnostic services such as laboratory tests and X-rays. Champa Christian Hospital participates in government health schemes like Ayushman Bharat and Janani Suraksha Yojna. Additionally, the hospital extends its care beyond traditional medical services, offering palliative care and mental health support through programmes like Nayi Disha, Parenting, and the Udaan Project.

Major Highlights

- The hospital has established partnerships for palliative services and the Meleach project, focusing on building psychosocial resilience through mental health initiatives.
- A 24/7 emergency service and ambulance facility ensure round-the-clock medical assistance for the community.
- The hospital is expanding its community outreach through innovative programmes such as the Udaan Project and mental health services, addressing broader aspects of community well-being.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
75	75	11321	1496	459	304



CHINCHPADA CHRISTIAN HOSPITAL

Chinchpada Christian Hospital, established in 1942, is a 50-bed facility serving predominantly the tribal Western Khandesh region of Maharashtra. Despite serving a population where 72% live below the poverty line, the hospital has built a reputation for providing high-quality, low-cost care. The hospital offers a comprehensive range of services including General Surgery, General Medicine, Obstetrics & Gynecology, Dental Services, Radiology, and Occupational Therapy & Physiotherapy. Chinchpada Christian Hospital is also committed to community outreach through regular visits for palliative care and SALT (Stimulate, Appreciate, Learn, Transfer) initiatives. As the sole rehabilitation center in the region, it plays a crucial role in providing essential services to patients with various neuromuscular and musculoskeletal disorders.

Major Highlights

- The hospital has established significant partnerships with institutions like CMC Ludhiana, CMC Vellore, and international organizations such as Medic Assist International and Joni and Friends, enhancing its service capabilities and research initiatives.
- Chinchpada Christian Hospital participates in global research projects, including the Global Surgery Hub - PENGUIN Study and the Stroke Study, contributing to the advancement of medical knowledge.
- The hospital has successfully obtained registration under the Bombay Act, a significant regulatory achievement that solidifies its legal standing and operational capabilities.
- A new Direct Radiology X-Ray Machine has been acquired, improving diagnostic capabilities, reducing costs, and expediting treatment for patients.
- The hospital continues to be the primary provider of essential maternal care, managing complicated deliveries and C-sections for impoverished patients in the region.
- Plans are underway to procure, install, and commission a new CT machine, which will significantly enhance the hospital's diagnostic capabilities and meet growing healthcare needs in the community.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
50	50	23299	3264	29	440



LAKHNADON CHRISTIAN HOSPITAL

Lakhnadon Christian Hospital, established in the early 1920s by Scottish missionaries, has a rich history of serving the poor and marginalized in an area lacking medical facilities. Initially developed as a surgical unit by Dr. D.M. MacDonald in the 1970s, the hospital expanded to offer services in Surgery, Paediatrics, Obstetrics, Gynecology, Psychiatry, and Medicine. The hospital now provides outpatient services for various infectious and non-infectious diseases, inpatient care with 12 general beds, 4 high dependency beds, and 4 private ward beds. Special care is offered for Paediatric patients, and palliative care services were restarted in December 2022. Lakhnadon Christian Hospital continues to serve its community with a focus on comprehensive healthcare.

Major Highlights

- The hospital successfully resumed clinical services with a new team in January 2022 after a brief closure, showing a steady increase in outpatient and inpatient numbers.
- Palliative care services also restarted in December 2022, expanding the hospital's range of specialized care offerings.
- The hospital provides care for a wide range of conditions, including infectious diseases like malaria and tuberculosis, as well as non-infectious diseases such as diabetes and hypertension.
- Lakhnadon Christian Hospital offers specialized Paediatric care and manages various Paediatric cases including UTIs, febrile seizures, and respiratory tract infections.
- The hospital has plans for community outreach programmes, including village visits and health awareness initiatives, demonstrating its commitment to improving community health.
- Future plans include improving nursing care through weekly education classes, recruiting specialized doctors in Obstetrics, Gynaecology, and Surgery, and undertaking infrastructural developments to enhance patient care capabilities.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
20	20	8302	114	2	7



SEWA BHAWAN HOSPITAL, JAGDEESHPUR

Sewa Bhawan Hospital (SBH), established in 1928 in Mahasamund district, Chhattisgarh, has evolved from a dispensary to a 50-bedded secondary-level healthcare facility. Incorporated into the Emmanuel Hospital Association in 1974, SBH offers a wide range of services including Cardiology, Medicine, Radiology, Obstetrics and Gynaecology, Paediatrics, and General Surgery. The hospital features a 24/7 operation theatre and serves as the sole referral centre for Cardiology and Radiology services within a 160 km radius, covering parts of Odisha. SBH is equipped with advanced ECHO and USG machines, providing critical cardiac and secondary-level care services. The hospital's commitment to serving the community is evident in its continuous efforts to expand and improve its services.

Major Highlights

- The hospital collaborates with the State government to support the Ayushman Bharat health insurance scheme, providing free treatment to 121 patients in 2023.
- SBH plans to develop a comprehensive diagnostic centre, including the establishment of CT scan and Cath lab facilities.
- Commencement of a community health and development programme, demonstrating the hospital's commitment to broader public health initiatives.
- The hospital aims to construct a new Intensive Care Unit (ICU), Neonatal Intensive Care Unit (NICU), and general ward facilities to enhance patient care capabilities.
- Despite fluctuations in patient numbers over recent years, SBH projects an increase in OPD, IPD, deliveries, and surgeries for the upcoming year, indicating a positive growth trajectory.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
50	50	13981	2843	1069	1319

North-Eastern Region



MAKUNDA CHRISTIAN LEPROSY & GENERAL HOSPITAL

Makunda Christian Leprosy and General Hospital (MCL&GH) is a 211-bedded NABH-accredited facility located in Karimganj district of Assam, with a branch hospital in Ambassa, Tripura. As a member of the Emmanuel Hospital Association, it primarily serves the poor and marginalized. The hospital offers a comprehensive range of services including General Medicine with ICU, Obstetrics & Gynecology, Paediatrics with Neonatal ICU, General Surgery, Orthopedics, Psychiatry, Community Health, and Dentistry. MCL&GH extends its care through community outreach programmes, focusing on antenatal care, mental health clinics, and home-based services. The hospital also conducts research activities and demographic surveillance in the community, demonstrating its commitment to both clinical care and public health initiatives.

Major Highlights

- MCL&GH participates in several government health schemes including Janani Suraksha Yojana, Pradhan Mantri Surakshit Matritva Abhiyan, and Ayushman Bharat, benefiting approximately 570 patients in the past year.
- The hospital partners with the Royal Dutch Tropical Institute (KIT), Amsterdam, providing a 6-month internship for Dutch residents in Global Health & Tropical Medicine.
- MCL&GH collaborates with the Aloka Vision Programmes, supported by ZEISS, to provide high-quality, affordable spectacles to poor patients in surrounding communities.
- The hospital serves as a training ground for nursing students from various institutions, including CIHSR Dimapur, BMCH Alipur, CMC Vellore, and Believers Medical College, Kerala.
- Future plans include leadership and quality, developing the branch hospital at Ambassa, fostering second-line leadership, and enhancing the quality of education in the associated school.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
250	211	129039	13461	6304	10033



BURROWS MEMORIAL CHRISTIAN HOSPITAL, ALIPUR

Burrows Memorial Christian Hospital in Alipur is a comprehensive healthcare facility serving the community with a wide range of medical services. The hospital specializes in General Surgery, General Medicine, Obstetrics & Gynecology, Radiology, and Dental care. In addition to in-hospital services, it extends its reach through free medical camps, home-based palliative care, and health awareness programmes

Major Highlights

- The hospital maintains a Public Private Partnership (PPP) with the National Health Mission, Government of Assam, for the "Mother & Child Healthcare Programme," emphasizing its dedication to maternal and Paediatric care.
- In collaboration with CMC Vellore, the hospital offers a Community Lay-Leaders' Health Training Certificate Course, contributing to the development of local health leadership.
- A partnership with Savitri Waney (UK) supports the hospital's Palliative Care Project, enhancing end-of-life care services for the community.
- The hospital conducts free Antenatal Check-ups on the 19th of every month in partnership with the District Health Society, Government of Assam, improving access to prenatal care.
- Nursing students from the hospital gain practical exposure through rotations at Silchar Medical College Hospital, ensuring comprehensive training for future healthcare professionals.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
70	70	30334	2556	839	1193



BAPTIST CHRISTIAN HOSPITAL, TEZPUR

Baptist Christian Hospital (BCH) in Tezpur is a comprehensive healthcare facility offering a wide range of clinical services including General Medicine, General Surgery, Paediatrics, Obstetrics & Gynaecology, Orthopaedics, Dermatology, Anaesthesiology, Radiology, Palliative care, and General Dentistry. The hospital is distinguished by its 24/7 Emergency Department and Intensive Care services (ICU and PICU). BCH received re-accreditation of entry-level NABH in July 2023, affirming its commitment to quality healthcare. The hospital's Community Health department actively serves two districts of Assam, reaching over 1,000 beneficiaries through various projects. BCH also plays a significant role in medical research and has implemented its in-house developed Acceserve HMLS software in multiple mission hospitals.

Major Highlights

- BCH continues its collaboration with the Indian Council of Medical Research (ICMR) on the Mobile Stroke Unit project, significantly improving emergency response to stroke in the Sonitpur district.
- The hospital reintroduced the Ayushman Bharat (PMJAY) scheme in February 2024, enabling people below the poverty line to access free health services.
- BCH hosted a Training of Trainers Programme on 'Basics of Nursing Care' in collaboration with Healthcare India Training and Support (HITS) and EHA, aimed at empowering health workers in patient care.
- The hospital conducted successful free dental camps in tea gardens and a Cleft Lip and Palate camp in partnership with various organizations, serving hundreds of patients.
- BCH's Digital Dispensary cum Telemedicine Project, in partnership with American Tower Corporation CSR Foundation India, completed two years of providing healthcare through tele-consultation in remote areas.
- The hospital is planning to start the construction of a College of Nursing, while waiting for final approval from ASHA grants (USAID). This will help a wide scale improvement in the quality of nursing training and empower nurses in the surrounding communities.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
130	130	74615	5789	160	3765

North-Central Region



KACHHWA CHRISTIAN HOSPITAL

Kachhwa Christian Hospital, established in 1897 in the small rural town of Kachhwa Bazar, Mirzapur district, Eastern Uttar Pradesh, is a 25-bedded secondary care multi-specialty hospital under the Emmanuel Hospital Association. With a rich history spanning over 100 plus years, the hospital has evolved from its missionary roots to become a comprehensive healthcare facility. It offers a wide range of clinical services including General Medicine, Obstetrics and Gynaecology, Paediatrics, Ophthalmology, and General & Laparoscopic Surgery. The hospital is equipped with modern facilities such as Digital X-Ray, ICU, and Endoscopy. Beyond clinical care, Kachhwa Christian Hospital provides an array of community health and development services, demonstrating its commitment to holistic healthcare and community transformation.

Major Highlights

- The hospital celebrated its 125th anniversary this year, marking over a century of dedicated healthcare service to the community.
- Kachhwa Christian Hospital has expanded its services to include Paediatrics, Maxillo-facial surgery, Head & Neck Oncology, and Colonoscopy, enhancing its capability to provide comprehensive care.
- In partnership with the district TB department, the hospital runs the "Safal" project for TB elimination in Majhwa Block, which includes door-to-door surveys, patient evaluation, treatment, and follow-ups.
- The hospital operates a veterinary project in collaboration with the district veterinary office, providing training for vets and para-vets and conducting livestock de-worming programmes in villages to improve animal health and milk yield.
- Kachhwa Christian Hospital maintains a strong focus on community transformation, practicing ethical treatment at economical costs and re-strategizing its community health and development programme to work more intensively with fewer villages.
- The hospital continues to operate as a DOTS centre, providing medication for TB patients and contributing to the national TB control efforts.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
25	25	27017	2504	35	334



JIWAN JYOTI CHRISTIAN HOSPITAL, ROBERTSGANJ

Jiwan Jyoti Christian Hospital is a multi-specialty healthcare facility providing a wide range of medical services to the community. The hospital offers specialized care in Ophthalmology, Obstetrics and Gynaecology, Medicine, General Surgery, ENT, Dental, and Palliative Care. With the recent acquisition of a Narcotic License and RMI status under 3G Certificate of Palliative Care, the hospital has enhanced its ability to provide comprehensive patient care. The addition of a physician to the medical team has significantly improved in-patient services. Despite economic challenges, the hospital has demonstrated robust growth and achieved remarkable financial results compared to previous years. Jiwan Jyoti Christian Hospital remains committed to providing high-quality patient care at affordable prices.

Major Highlights

- The hospital celebrated Dr. Subodh Rath's long service and commitment, recognizing his significant contributions to building the eye services to their current level of excellence.
- Jiwan Jyoti Christian Hospital has seen a substantial increase in patient numbers, with 75,067 total OPD patients, 4,413 admissions, 538 deliveries, and 2,901 surgeries in the fiscal year 2023-24.
- The hospital has qualified for the first step of partnership with Sightsavers India, passing their Minimum Partnership Criteria (MPC) checklist and Due Diligence Test, paving the way for a potential Rural Eye Health project in the Sonbhadra district.
- A partnership with India Collaboration (IC) has been proposed to start a six-month Refractive Training programme at the base hospital and establish 10 vision centers at the Block level.
- The hospital has shown consistent financial growth, with total turnover increasing from 8,53,34,131.00 in 2021-22 to 9,17,15,438.00 in 2022-23, indicating strong financial performance.
- Future plans include starting a Refractive training programme affiliated with NSDC and renovating the Labour room services, demonstrating the hospital's commitment to continuous improvement and expansion of services.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
75	75	75067	4413	538	2901



BROADWELL CHRISTIAN HOSPITAL, FATEHPUR

Broadwell Christian Hospital, established in 1909 in Fatehpur district, has been serving the healthcare needs of the local community for over a century. Founded by the Women's Union Missionary Society (WUMS) with a generous donation from Samuel J. Broadwell, the hospital began as the Lily Lytle Broadwell Memorial Dispensary. In 1973, it was incorporated into the Emmanuel Hospital Association. The hospital provides a wide range of medical services, including 24-hour emergency care, diagnostic services, and specialized treatments. With well-equipped facilities and experienced staff, Broadwell Christian Hospital continues to fulfill its mission of serving the poor and needy through both in-hospital care and community outreach programme.

Major Highlights

- The hospital offers comprehensive medical services, including emergency care, pharmacy, and focused procedures in General Medicine, General Surgery, Obstetrics and Gynaecology, Dentistry, and PMR.
- Broadwell Christian Hospital is recognized as an Integrated Counselling and Testing Centre (ICTC) and collaborates with the National TB Elimination Programme (NTEP) for diagnostic facilities.
- The hospital is empanelled under Ayushman Bharat (PMJAY) and provides free government-supplied vaccines as part of its immunization programme.
- Despite recent challenges, the hospital has successfully rebuilt its medical team, with new specialists joining in various departments, including Obstetrics and Gynaecology, General Medicine, and Radiology.
- The Community Health and Development programme remains a powerful tool for reaching marginalized communities, with plans to expand services in home-based care, NCD patient follow-ups, rehabilitation for the disabled, mental health, and school wellness centers.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
40	30	16890	897	394	244



PREM SEWA HOSPITAL, UTRAULA

Prem Sewa Hospital Utraula is a healthcare facility dedicated to serving the poor and needy in its community. The hospital offers a range of essential medical services, including Obstetrics & Gynecology, Ophthalmology, Palliative Care, and General Patient care. A significant focus is placed on Community Health initiatives, extending the hospital's impact beyond its walls. Despite facing challenges in maintaining long-term staff, particularly consultants, Prem Sewa Hospital continues to strive for excellence in patient care. The hospital's commitment to community outreach and plans to introduce services based on available human resources demonstrate its adaptability and dedication to meeting local healthcare needs.

Major Highlights

- The hospital maintained a high volume of outpatient services, with 48,618 OPD visits in 2023-24, showcasing its importance as a primary healthcare provider in the region.
- Prem Sewa Hospital performed 384 deliveries in 2023-24, underlining its crucial role in maternal healthcare services for the community.
- The Ophthalmology department conducted 701 major eye surgeries, including 693 cataract surgeries and 7 glaucoma surgeries, significantly contributing to eye care in the area.
- The hospital has established partnerships with The Savitri Waney Charitable Trust for palliative care and Joni and Friends for services related to Persons with Disabilities (PwDs) and HIV, enhancing its specialized care offerings.
- Prem Sewa Hospital is focusing on strengthening its community health initiatives and planning for increased outreach activities using available resources.
- Despite challenges, the hospital is adapting its service offerings based on available human resources and aims to introduce new departments demonstrating resilience and commitment to serving the community.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
35	25	48618	1348	384	1317

Eastern Region



THE DUNCAN HOSPITAL, RAXAUL

The Duncan Hospital, established in 1930 in Raxaul, Bihar, is a multi-specialty healthcare facility committed to serving the local community and surrounding areas. It offers a comprehensive range of medical services including Obstetrics, Gynaecology, Paediatrics, Neonatology, Critical Care, and various specialties such as Orthopaedics, Psychiatry, and General Surgery, with a special focus on maternal and child health. The hospital is renowned for its dedication to providing quality healthcare to underserved populations. Beyond its clinical services, the Duncan Hospital actively engages in community outreach programmes and medical education. It collaborates with various national and international partners to enhance healthcare delivery and build capacity in the region. Despite facing challenges, the hospital continues to strive for excellence in patient care and medical training.

Major Highlights

- The hospital-maintained partnerships with the Government for Skilled Birth Attendant training and operated ART and DOTS centres providing government-supplied drugs to patients.
- Collaboration with CMC Vellore and NRHM facilitated the training of government doctors and other medical professionals through Post Graduate Diploma in Family Medicine (PGDFM) contact programmes.
- An international partnership with The Christian University of Applied Sciences, Holland, allowed Dutch nursing students to complete part of their internship at The Duncan Hospital.
- The hospital participated in SHP programmes in collaboration with CMC Vellore and Believers Church Medical College, while also hosting interns from the latter for 6-week rotations.
- A partnership with IIT Chennai resulted in a one-week training programme for wheelchair users and their attendants, demonstrating the hospital's commitment to comprehensive patient care.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
200	180	147789	11952	2914	5064



NAV JIVAN HOSPITAL, SATBARWA

Nav Jivan Hospital, founded by Mennonite missionaries in 1961, is a 100-bedded secondary level healthcare facility serving the communities of Palamu, Latehar, and Garhwa districts in Jharkhand, as well as parts of Bihar and UP. For over six decades, the hospital has remained relevant due to the scarcity of affordable and quality healthcare in the region. Nav Jivan Hospital offers a wide range of medical and surgical specialties, focusing on resolving more cases locally and reducing referrals. The hospital has undergone significant improvements in its infrastructure and technology to serve effectively. Additionally, the hospital has expanded its services to include palliative care and community health programmes, demonstrating its commitment to holistic healthcare and community development.

Major Highlights

- The hospital has implemented a new Hospital Management System (Grapes) and paperless OPD, along with renovations of wards, waiting halls, labour room, ICU, and NICU, significantly improving patient facilities.
- A new Nav Jivan School has been established on campus, providing primary education to staff children and the local community.
- The hospital has introduced a residential student volunteer programme for children from remote villages, assisting them in higher secondary education and exposing them to potential careers in the medical field.
- The hospital collaborates with the National Tuberculosis Elimination Programme (NTEP) to provide free diagnostic and therapeutic services for TB patients, including expanded coverage for extrapulmonary TB diagnosis.
- Nav Jivan Hospital continues to partner with like-minded organizations such as CMAI, CHAI, and EMFI, enhancing its ability to provide comprehensive care and follow-up services to patients from remote villages.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
100	76	51175	5617	1734	1813



PREM JYOTI COMMUNITY HOSPITAL, SAHIBGANJ

Prem Jyoti Community Hospital (PJCH) is a 30-bed facility located in Chandragodda village, Sahibganj District, Jharkhand, serving predominantly tribal communities. Established in 1996, it has evolved from a community health project for the Malto tribe into a general hospital under the Emmanuel Hospital Association. PJCH offers a wide range of services including General Medicine, Maternal Services, Emergency and Critical Care, Radiology, Laboratory Services, and Pharmacy. As the only hospital within a 60-kilometer radius, it provides crucial 24-hour emergency and critical care. The hospital emphasizes preventive and promotive care in its Outpatient Department, manages complex cases in its Inpatient Department, and operates a well-equipped Critical Care Department with a High Dependency Unit.

Major Highlights

- PJCH maintains strong maternal and child health services, with a three-bed labour room equipped to handle complex cases and a NICU providing critical care for neonates.
- The hospital conducted a successful surgery camp with visiting surgeons from South India, addressing the significant need for surgical services in the area.
- Laboratory services at PJCH are enhanced by modern equipment and participation in the External Quality Control Assurance Scheme (EQUAS) in collaboration with Christian Medical College, Vellore.
- The hospital has partnerships with the Jharkhand government for Tubectomy services and the Janani Suraksha Yojana Scheme and is registered under the National Tuberculosis Elimination Programme.
- PJCH conducts extensive outreach services, including mobile clinics covering 40 Malto tribe villages, health checkup camps in mission children's homes, and home-based palliative care within a 30-kilometer radius.
- Recent infrastructure improvements include the construction of two private ward rooms, establishment of an effluent treatment plant, and the beginning of construction for a new canteen building and general store.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
30	30	10383	1260	232	179



MADHIPURA CHRISTIAN HOSPITAL

Madhipura Christian Hospital, founded by the Mission Board of the Brethren in Christ Church in 1953, is a beacon of hope for the impoverished communities of Madhepura and its surrounding districts. Situated in one of the most underdeveloped regions of India, the hospital operates in an area where healthcare is scarce and poverty rates are high. Despite numerous challenges throughout its history, including threats of closure, the hospital has persevered thanks to the dedication of its staff and supporters. Today, it has evolved into a thriving 100-bedded healthcare facility, offering a broad range of medical, surgical, and community services. With a strong focus on holistic care, the hospital continues to address the healthcare needs of the region while fostering development and hope among the people it serves.

Major Highlights

- Expanded from 35 to 100 beds in the past three years, significantly enhancing its capacity to treat a growing number of patients.
- Comprehensive medical services across various departments: ICU, surgery, obstetrics, pediatrics, ENT, ophthalmology, rehabilitation, psychiatry, anesthesia, dental, and laboratory.
- Upgraded to NABH entry-level accreditation for a 100-bedded facility and won the Ayushman Bharat Excellence Award for its outstanding healthcare services.
- Launched a robust home healthcare system and telemedicine services, providing care to patients in remote villages who otherwise lack access to medical treatment.
- Established the Koshi Kisaan Umeed Farmers Producer Company, empowering local communities through sustainable livelihood initiatives.
- Opened new staff quarters and community facilities, improving living conditions for healthcare workers on campus.
- Conducted a successful plastic surgery camp in collaboration with specialists, resulting in life-changing surgeries for underserved patients.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
100	60	47143	4675	1341	1077

Northern Region



HARRIET BENSON MEMORIAL HOSPITAL, LALITPUR

Harriet Benson Memorial Hospital, located in Lalitpur, Uttar Pradesh, serves one of the India's neediest regions on the border of Uttar Pradesh and Madhya Pradesh. Although registered as a 40-bed facility, it currently operates at a 10-bed capacity, symbolizing resilience in delivering quality healthcare services despite challenges. The hospital provides essential services including comprehensive Antenatal Care, Obstetrics and Gynaecology, General Medical services, Orthopaedic Care, and Ophthalmology through eye camps. Despite its limited capacity, Harriet Benson Memorial Hospital remains a beacon of hope for the economically challenged region it serves.

Major Highlights

- The hospital has developed deeper partnerships with the EHA central team, local stakeholders, government entities, EHA USA, and The Savitri Waney Charitable Trust, enhancing its services and outreach capabilities.
- Palliative Care Services have been established, offering compassionate, holistic care to patients and their families during challenging times.
- The hospital has successfully hired a local Obstetrician/Gynaecologist, improving its capacity to provide specialized care for women's health issues.
- Initiatives for home-based care services, disability programmes, and TB services are being explored to expand the hospital's impact beyond its walls.
- The hospital is equipped with ultrasonography technology, enabling accurate diagnoses and monitoring of pregnancy-related conditions and gynaecological issues.
- Despite operating at reduced capacity, the hospital remains committed to its vision of "Fellowship for Transformation Through Caring," continuously seeking ways to improve and expand its services to the community.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
40	10	6599	284	26	94



CHRISTIAN HOSPITAL CHHATARPUR

Christian Hospital, established in 1925 in Chhatarpur, Madhya Pradesh, is a 120-bed multispecialty facility serving in the Bundelkhand region, one of India's most underdeveloped areas. Initially founded by missionaries, it joined the Emmanuel Hospital Association in 1974, expanding its services. The hospital offers specialized care in General Medicine, Obstetrics & Gynaecology, Ophthalmology, Anesthesiology, Critical Care, ENT, Orthopedics, and Dental services. With a daily average of 175 outpatients and about 200 monthly deliveries, it serves populations from four districts across Madhya Pradesh and Uttar Pradesh. The hospital is committed to assisting the poor and marginalized, providing 24/7 emergency services and intensive care, making it a vital alternative to the civil hospital, especially for nighttime emergencies.

Major Highlights

- The hospital introduced new services including monthly clinics by a clinical psychologist and a general surgeon, as well as establishing a Learning Centre for disabled children to enhance cognitive development.
- Christian Hospital successfully renewed its National Accreditation Board for Healthcare Facilities (NABH) accreditation, maintaining its status as the only accredited healthcare facility in Chhatarpur and nearby districts.
- The hospital implemented Electronic Medical Records (EMR) and launched online appointment scheduling as part of its digitalization efforts.
- An Integrated Health and Development Project was initiated, enhancing community access to healthcare and development in nine villages, covering a total population of 13,725.
- The Palliative Care Project provides home-based care to an average of 45 terminally ill patients monthly within a 40-kilometer radius.
- Partnerships with Believers Church Medical College, Thiruvalla for intern placements, and the Joni and Friends Partnership Project for community-based support for individuals with disabilities have strengthened the hospital's capabilities and community impact.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
120	120	54697	7632	2408	2138



LANDOUR COMMUNITY HOSPITAL

Landour Community Hospital is a comprehensive healthcare facility that has shown significant growth and expansion in its services during the fiscal year 2023-24. The hospital offers a wide range of medical services, including Outpatient and Inpatient Care, Surgical Procedures, Laboratory and Radiology Diagnostics, Eye Care, Physical and Occupational Therapy, and Palliative Care. The hospital's commitment to community health is evident through its outreach programmes, mental health clinics, and collaborations with various partners. Empaneled under the PM-JAY scheme, Landour Community Hospital has seen a substantial increase in patient numbers and surgical procedures, reflecting its growing reputation and accessibility. Despite increased operational costs, the hospital has managed to achieve financial growth while maintaining quality care and expanding its service offerings.

Major Highlights

- Empanelment under the PM-JAY scheme led to a doubling of surgical procedures, enhancing healthcare accessibility for the community.
- Laboratory and radiology services grew by 30% and 20% respectively, indicating broader utilization of diagnostic facilities.
- The Eye department expanded its services to include Paediatrics eye screening, while Physical and Occupational therapy units were reintroduced with donor support.
- Palliative care services were introduced following the training of two doctors, addressing the needs of patients with exceptional requirements.
- The hospital achieved a 30% increase in revenue, closing the fiscal year at 43 million, while also implementing a revised salary scale to boost staff morale and maintain quality care.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
35	35	24827	1277	5	2549



HERBERTPUR CHRISTIAN HOSPITAL

Herbertpur Christian Hospital is a comprehensive healthcare facility offering a wide range of medical services to the community. The hospital provides specialized care in Orthopaedics, Paediatrics, General Surgery, General Medicine, Ophthalmology, Physical Medicine and Rehabilitation, and Psychiatry. It is equipped with critical care facilities, including an ICU and Neonatal ICU, as well as diagnostic services such as laboratory and radiology departments. The hospital extends its care beyond traditional medical services through community health initiatives, palliative care, and rehabilitation services. Herbertpur Christian Hospital also operates training programmes, including a School of Nursing and various specialized courses recognized by the Rehabilitation Council of India and CMC Vellore.

Major Highlights

- The hospital has established numerous local and international partnerships, including collaborations with the Azim Premji Foundation, The Hans Foundation, and various foreign partners, enhancing its service capabilities and community impact.
- New Anugrah learning centres were opened in the past year, expanding the hospital's community outreach and educational initiatives.
- The hospital continues to manage the government-owned Nari Niketan programme for the seventh consecutive year, demonstrating its strong partnership with the Uttarakhand Government.
- Herbertpur Christian Hospital participates in the Ayushman Scheme, working closely with the Uttarakhand State Health Authority and Central Government to improve healthcare accessibility.
- The hospital offers specialized services such as arthroscopy, joint replacement, laparoscopic surgery, and a blood bank, positioning it as a comprehensive care centre in the region.
- Future plans include setting up a Rehabilitation unit, a Trauma and Training Centre, and a Dialysis Unit, as well as upgrading the School of Nursing to a College of Nursing, demonstrating the hospital's commitment to growth and enhanced patient care.

Facts & Figures

Total Bed Strength	Operational Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
150	120	106643	4646	731	1991

CLINICAL STATISTICS OF HOSPITAL

S.No	Hospital Name	Bed Strength	OPD Numbers	IP Numbers	Deliveries	Surgeries
1.	Champa Christian Hospital	75	11321	1496	459	304
2.	Chinchpada Christian Hospital	50	23299	3264	29	440
3.	Lakhnadon Christian Hospital	20	8302	114	2	7
4.	Sewa Bhawan Hospital	50	13981	2843	1069	1319
5.	Makunda Christian Leprosy & General Hospital	250	129039	13461	6304	10033
6.	Burrows Memorial Christian Hospital	70	30334	2556	839	1193
7.	Baptist Christian Hospital	130	74615	5789	160	3765
8.	Kachhwa Christian Hospital	25	27017	2504	35	334
9.	Jiwan Jyoti Christian Hospital	75	75067	4413	538	2901
10.	Broadwell Christian Hospital	40	16890	897	394	244
11.	Prem Sewa Hospital	35	48618	1348	384	1317
12.	Duncan Hospital	200	147789	11952	2914	5064
13.	Madhepura Christian Hospital	100	47143	4675	1341	1077
14.	Nav Jivan Hospital	100	51175	5617	1734	1813
15.	Prem Jyoti Community Hospital	30	10383	1260	232	179
16.	Harriet Benson Memorial Hospital	40	6599	284	26	94
17.	Christian Hospital Chhatarpur	120	54697	7632	2408	2138
18.	Landour Community Hospital	35	24827	1277	5	2549
19.	Herbertpur Christian Hospital	150	106643	4646	731	1991
	Total	1595	907739	76028	19604	36762

NURSING IN EHA



TRANSFORMING PEOPLE THROUGH EDUCATION & CARE



Praise God for achieving another year filled with exciting changes and progress on our journey toward nursing excellence.

firmly for the vision we uphold. Their dedicated efforts and compassionate care continue to make a profound impact in the communities we serve.

Prologue

I am humbled to serve as the Nursing Director of EHA, facilitating and supporting nurses across 19 hospitals, 6 nursing schools, and a few nurses in community health and palliative care services. It is a privilege to work alongside the nursing team, which consists of dedicated and compassionate professionals who are the backbone of the healthcare system. I would state that being a nurse is more than just a profession; it is a calling. Our organization has a rich practice of service and care, and as nurses, we represent these values; whether nurses work in hospitals, nursing schools, or community health and palliative care, their contributions are invaluable.

EHA Nurses

We have almost 850 trustworthy nurses working in EHA units situated in the states of Assam, Bihar, Chhattisgarh, Jharkhand, Madhya Pradesh, Maharashtra, Uttar Pradesh, Uttarakhand, and projects in Delhi and other states. In the years April 2023 to March 2024, they have been working tirelessly, and we commend their dedication, commitment, and hard work. From MSC nurses to ANMs, everyone has significantly contributed to EHA healthcare and stands

Emotional Intelligence - Compassionate Care

Emotional intelligence is the ability to understand and manage our own emotions while also recognizing and influencing the emotions of others. At EHA, our nurses demonstrate this by caring for patients and their relatives, who often require medical treatment and emotional support. The compassion and dedication of EHA nurses make a profound difference in the lives of many individuals. EHA nurses have started prioritizing their own and the patient's emotional well-being, providing them with the comfort and support they need during their most vulnerable times.

EHA nurses are skilled in medical care and bring compassion and care to their patients. They play a vital role in improving overall health outcomes and fostering a brighter future for communities, especially rural communities.

Advancing Nursing Education

The EHA healthcare team's impact on

students' lives is profound. Each year, around 140 students join our nursing schools, many unsure of the future. Through group and individual counselling, their desperate hearts light up with hope. They learn from every worker in the hospital: modes of adjustment, methods of communication, lifestyle patterns, new traditions, nursing practices, and the art of patience and tenderness in delivering care to various categories of patients. We envision our six nursing schools as the cradle of future healthcare professionals and a few leaders. The nursing schools' team ensured that the teachings aligned with high standards, preparing the students to meet the healthcare needs of tomorrow. Our faculty plays a crucial role in shaping the future of nursing. We ensure faculty stay updated with the latest knowledge and innovations and are empowered to inspire students through continuous learning.

At EHA, we are ready to announce that two out of six nursing schools are almost ready to start a college of nursing within the next one to two years. We thank God for His provision and guidance and look forward to seeing these new colleges' positive impact on our students and the communities they serve.

Strengthening Teamwork and Integration

We are actively pursuing integrating nursing services and education, recognizing that while challenges remain, significant progress has already been made. Most of our nursing schools and services have begun implementing this integration, providing tangible benefits in education and care advancement. This integrating approach not only enhances the skills and knowledge of our

nursing staff but also ensures that our patients receive more comprehensive and coordinated care. As we continue this path, we look forward to further successes and advancements in the near future.



ABHA ID for nurses

The ABHA (Ayushman Bharat Health Account) ID is a unique health ID provided by the Indian government under the Ayushman Bharat Digital Mission (ABDM). This ID aims to create a digital health where nurses (patients) can securely share their health records with different healthcare providers, ensuring continuity of care and better health outcomes. A few nurses have enrolled in EHA, and hoping all of them will enrol soon.

Report on HITS Program

Training of Trainers on Basics of Nursing Care, Healthcare India Training and Support (HITS), New Zealand and EHA India Project

The "Training of Trainers on Basics of Nursing Care" program, held from January 11, 2024, to February 2, 2024, at Baptist Christian Hospital Tezpur, was a comprehensive initiative designed to empower health workers, particularly nurses and nursing assistants, to enhance their patient care skills. Led by Mrs. Valerie Reade and Mrs. Susan Graham from New Zealand, the program included six nurses from Baptist Christian Hospital, Tezpur, three nurses from Burrows Memorial Hospital, Alipur, and one nurse from Makunda Leprosy and General Hospital.

The training covered essential topics such as professional conduct, person-centered approaches, advocacy, infection control, and managing behavioural challenges. Additionally, Ms. Valerie Reade provided specialized training for Baptist Christian Hospital, Tezpur nurses in neonatal care and lactation support through theoretical and practical sessions, ensuring a well-rounded educational experience. We thank the Baptist Christian Hospital, Tezpur team, Ms. Eba Basumatary, and Mr. John Dhinesh for coordinating the program.

The VIAA Netherlands

Learning and sharing from across the world.

The VIAA project for 2024 ran from January to March, involving four schools (Christian Hospital Chhatarpur, Burrows Memorial Christian Hospital, Herbertpur Christian Hospital, and Duncan Hospital Raxaul), four VIAA students, and eight EHA nursing students. The project focused on cross-cultural learning and intercultural adolescent issues. It concluded with a presentation on April 2, 2024, with students, mentors, principals, the nursing director, and VIAA

coordinators. Special thanks to Mrs. Annie Emerentia Robert for coordinating the program.

Neonatal Survival Training Program (NeST)

The NeST program has introduced specialized training to prepare nurses for expanded roles, focusing on crucial neonatal survival skills for both nurses and doctors. This training enables fast and effective responses to critical medical situations during the initial junctures of a neonate's life. NeST workshops taken by Dr. Blessy Sucharita, Dr. Roopa Verghese, Dr. Shelesh Masih, Dr. Jewel Jagan Jacob, Dr. Jeni M George, and Mr. Vinay John, a Paediatric Nurse, and NeST coordinator have conducted 16 workshops, training 467 medical and nursing professionals within and beyond EHA. Topics covered include advanced resuscitation techniques, management of common neonatal illnesses, and proficiency in handling specialized equipment. By enhancing the competencies of healthcare professionals through this targeted training, the hospital significantly improves the overall quality of newborn care, enhancing readiness and stability in managing neonatal emergencies. We thank Dr. Abraham Ninan and the EHA Canada team for their support and encouragement.

Nursing Workshop

The EHA Nurse Leaders Workshop 2024 was held from March 13-16, 2024, at Herbertpur Christian Hospital, and over 50 senior nurse leaders participated to learn the importance of these skills and procedures. Titled "Bridging the Gap Between Traditional and Contemporary Nursing," the workshop

focused on CNE on maternity, enhancing the leadership skills of EHA's nurse leaders. The overarching goal was achieved through advanced nursing education, service enhancements, and the introduction of innovative practices within the organization. We deeply appreciate the support of EHA USA for sponsoring the workshop and EHA India, which served as a significant source of encouragement for all nurses within EHA.

Continuing Nursing Education

Continuing Nursing Education(CNE) in the Emmanuel Hospital Association is actively taking place, fostering professional growth, and ensuring that nurses stay current with the latest medical advancements and practices. However, in a few units, the implementation of CNE needs to be more structured and formalized, and other units have established regular CNE sessions. Thus, CNE helps provide equal learning opportunities for all nurses, ultimately enhancing patient care across the EHA units.

School of Nursing, Herbertpur Christian Hospital celebrated the 10th anniversary

The Herbertpur Christian Hospital celebrated the 10th anniversary of its nursing school, marking a decade of dedication, growth, and excellence in nursing education. This milestone was made possible through the unwavering support of our generous donors, the committed management of Herbertpur Christian Hospital, and the invaluable support

from the Emmanuel Hospital Association. We extend our heartfelt gratitude to everyone who has contributed to this journey, shaping the future of countless nursing professionals, and advancing healthcare in our community.

Acknowledging Challenges

The journey of a nurse is not without challenges; our profession demands immense resilience, which we find through the Lord in facing these challenges.

- **Staffing Shortages:** A significant challenge, EHA hospitals, often in rural or underserved areas, face performing staffing shortages, which impact patient care quality.
- **Emotional and Psychological Stress:** Nurses in critical or palliative care often face emotional situations, such as dealing with patient deaths. They require regular access to psychological support and counselling services.
- The efforts and contributions of nurses in the units often need to be recognized, which can significantly impact their morale and dedication to their work.
- The admission process for all nursing training institutions in Madhya Pradesh has been closed. There was a CBI inquiry at the School of Nursing, Christian Hospital Chhatarpur, and the future admissions are uncertain. We are hoping for a favourable decision from the Jabalpur High Court and praying for God's intervention.

Looking Ahead

As we look ahead, let us be inspired by the potential for growth and improvement of healthcare services in the units we serve. We can shape the future of nursing by setting benchmarks for excellence and compassion.

- In EHA, undergraduate and postgraduate nurses often perform similar roles due to staffing shortages and a lack of clear role differentiation. However, nurses should have different job roles and responsibilities according to their educational levels. By implementing these roles, EHA can better utilize the skills and expertise of both undergraduate and postgraduate nurses, ultimately improving patient care and outcomes.
- Connecting nurses from grassroots to Secondary or tertiary levels in EHA requires a comprehensive and integrated approach. By strengthening these connections, we can enhance the quality and accessibility of healthcare across the EHA hospitals.
- Strengthening the capacity of nursing services and education, as well as the leadership capacity of nurses.
- Establishing exchange programs within and beyond the organization.
- Upgrading the nursing school to a college and increasing GNM seats from 20 to 30 intake.
- Integrating nursing service and education to train students and utilize staff/faculty effectively.
- Task shifting and task sharing among health workers, ensuring legal and regulatory support for task shifting and sharing initiatives.
- We are in the process of developing strategic plans for the nursing department.
- In Assam, for General Nurse and Midwifery courses in both government and private institutions, the candidate must appear in the GNM entrance examination (GNMEE), which will be conducted by Srimanta Sankaradeva University of Health Sciences, Guwahati. The (GNMEE) will be held in July 2024.

- The Professional Practice Model for Nursing in EHA integrates evidence-based practices, continuous education, and a strong emphasis on collaborative teamwork. The model supports nurses in delivering high-quality care across EHA units.

Conclusion

Let's work together to grow and improve nursing services and education in our organization. We would like to express our gratitude to all sponsors and donors from India and overseas for their generous contributions. Additionally, we want to thank the Executive Director, Regional Directors, EHA central team/Units/CHDP/PC/Nurses/Visiting Lecturers/Nurse Consultants/Guests for their ongoing support and prayers. We acknowledge God's provision and His continued sovereignty over the EHA nursing department.

Colossians 3:23-24: Whatever you do, work heartily, as for the Lord and not for men, knowing that from the Lord you will receive the inheritance as your reward. You are serving the Lord Christ.



Mr. Vinay John
Nursing Director EHA

EHA IN THE COMMUNITY



COMMUNITY HEALTH & DEVELOPMENT PROGRAM (CHDP)

“Alone we can do so little, together we can do so much” (Helen Keller)

Working alone is easy and faster, but you can achieve very little. Working in a team is difficult and sometime is a very slow process. A team is not a group of people that work together. A team is a group of people who trust each other. All our life we learn to work in teams, but it is very crucial that we learn to trust, so that the work we are doing will be more meaningful and will transform, not only us but also the people with whom we are working. Our work is spread over 10 states in India and very different region by region. Different languages, different cultures, and different ethnic groups bring a lot of diversity. In such a scenario, working as a team complements and supports our work.

The Community Health and Development Program (CHDP) at EHA was started in 1976 to provide guidance and support to "EHA Units" in addressing the social determinants of health in their specific areas. The programs and projects focus on creating and implementing initiatives to improve the health and well-being of individuals and communities that are economically poor and marginalized.

- During the financial year 2023-24, EHA units from 8 states covered 23 districts through 47 projects, reaching out with interventions in 916 revenue villages, 237 forest villages, and 83 urban wards. The

beneficiaries included 31,314 individuals, 42,499 families and within a Population coverage of 6,94,287. The 47 community projects were funded by the units and through our partners.

CHD Strategic Direction (2021-25) Program Wise: Population coverage.

Reproductive, Maternal, Newborn, Child and Adolescent Health (RMNCAH)	11,932
Disability	38,404
Mental Health	1,33,947
Prevention of Human Trafficking and Child Abuse	2,290
Climate Change and Disaster Risk Reduction	1,331
Nutrition (Focused on Early Childhood)	1,445
Non-Communicable Diseases	36,400

- Our focus has been on mental health resilience, specifically through the integration of "PARWARISH" (Parenting) within EHA Units. EHA has developed a training manual, "Parwarish," to support families in building psychosocial resilience and overall well-being. The "Parwarish" manual addresses family and parenting

issues of teenagers and young people. This manual has been integrated into our work with communities and EHA units.

- 33 staff members were trained as “Trainers” for facilitating the PARWARISH Modules.
- PARWARISH modules were facilitated among 225 families in Chhattisgarh, 211 families in Uttarakhand, 421 families in Uttar Pradesh, and 77 families in Jharkhand.

- Since 1976, the operational approach has involved the Central Office working in coordination with the units, projects, and programs that were designed and implemented. This also included partnership coordination, development, and management. However, the operational approach will now shift to be led by the units. The Central CHDP team will provide skill and knowledge transfer only in the area of project development and the M.E.A.L. process when required by the units. The Central CHD leadership will focus on cross-learning, strategic reflection, planning, and leadership development to support the unit CHDP for community reach.

- In this financial year, the EHA core team will focus on building the skills of the CHDP Team in conducting the following: a) Group Grading of Community-based Organization, b) Preparation and planning of program and project exit plan, c) Light Wheel tool: a set of participatory data-collection tools that can be used to measure well-being and to consider the holistic change impact of our work.

Beneficiary Reach (2023-24 FY)

Beneficiary Reach	People with disability	People without disability
Female under 18 years	454	11,345
Male under 18 years	3,921	213,359
Female (18 to 59 years)	1,317	19,201
Male (18 to 59 years)	2,656	16,071
Female 60 years and over	162	1,938
Male 60 years and over	122	1,750

STORY OF CHANGE

“Success requires determination - Anjali Kumari's story” (Hope and Smile Project, Agra)



Anjali Kumari, a bright girl from Aligarh, faced numerous challenges early in life due to a serious brain injury as a toddler, which caused regular seizures. This greatly impacted her daily life and her family's future outlook. Concerned for her safety, her parents were initially hesitant to let her go out alone. However, with the support and guidance of a project team, things began to change.

The project team connected Anjali's parents with government doctors for seizure therapy, which proved to be helpful. Despite this, her parents were still reluctant to send her to school. Through their persistence and support, the project team was able to convince Anjali's parents to allow her to attend school.

Thriving in her academic pursuits, Anjali displayed great determination and intelligence. However, her parents remained hesitant about sending her to college. Understanding the delicate situation and her parents' concerns, the project team took extra steps to facilitate Anjali's development.

They connected Anjali with Government Centres offering Front Desk Nursing Assistant training through Koushal Vikas Kendra. The free enrolment in the program appealed to Anjali's parents, who eventually enrolled her. Furthermore, her parents also participated in a community parenting program, which transformed their parenting approach and outlook on their daughter's future.

Realizing the potential benefits of Anjali completing the training, her parents changed their perspective, actively supporting her educational pursuits. Anjali's hard work paid off as she passed the theoretical training and secured a job at Max Super Specialty Hospital in Aligarh, bringing great joy and pride to her

family.

Anjali now earns Rs 6000 at Singhal Eye Care Hospital and has become an inspiration to other young girls in her community, encouraging them to pursue their dreams. Anjali and her father express their gratitude to the EHA family for their unwavering support and hope.

Anjali's incredible journey exemplifies that with determination, mentorship, and community support, success is achievable despite adversities.

“Economic Empowerment and the Social Impact of Ramkumar Yadav: A Case Study” Champa Christian Hospital.



Ramkumar Yadav lives in Naila Ward No. 02, Rajiv Nagar, Bhatapara, with his wife Roshini Yadav, aged 30, and their two children, Aaradhya (4 years old) and Aastha (2 years old). Ramkumar Yadav is 36 years old. Even though he has a disability, Ramkumar is able to walk and perform physical tasks. He is known for his hard work and honesty. Initially, he struggled to earn a substantial income, as he had to purchase samosas and vadas from others to sell, resulting in minimal profits of Rs 100 to 150 per day. This income was insufficient to support his family and pay for his daughter Aaradhya's medical expenses, after she was born with a heart defect.

To help with his financial difficulties, the



Project leaders representing 13 Units, gathered for Annual Consultation for Reflection, Strategic Review, and Planning Meeting (2023-24 FY), Venue: Outreach Centre, Dehradun, Uttarakhand

project provided him with supplies worth Rs 7,000 to make his samosas and vadas. Additionally, he received a loan of Rs 10,000 through the Prime Minister's Swanidhi Loan Scheme. With these resources, he no longer needed to buy ready-made food, which allowed him to increase his earnings.

This support also made it possible for Aaradhya to receive medical treatment at Shri Satya Sai Sanjeevani Hospital in Raipur. The hospital offers free treatment for children with heart defects as part of the Chhattisgarh Government's initiative. The doctors advised that Aaradhya would need surgery within a year and recommended a healthy diet, including fruits, to prepare for the operation.

Motivated by these developments, Ramkumar worked tirelessly, aided by his family. As his financial situation improved, he purchased a used scooter for convenience and began assisting individuals in need, such as orphans, disabled individuals, and the elderly, by providing them with free goods worth Rs 500 while selling items on trains. He has already assisted ten people, including four women and six men. By establishing strong connections with the bank and local government, he further stabilized his

finances. Formerly residing in a dilapidated one-room hut, he is now in the process of constructing a three-room house, signifying a significant improvement in his living conditions.

The support provided through the PMSL Scheme has profoundly transformed his life. Transitioning from a subsistence seller to a more secure and socially responsible individual, he demonstrates the substantial impact that targeted economic and social interventions can have. Ramkumar is grateful for the project's support and guidance, recognizing its pivotal role in transforming his life, enabling him to care for his family, and contribute positively to his community.



Mr. Robert Kumar
CHDP

DISASTER MANAGEMENT & MITIGATION UNIT (DMMU)

For over 18 years, EHA's Disaster Management and Mitigation Unit (DMMU) has actively responded to disasters across various states in India and neighboring countries, while building community resilience through training and disaster risk management measures. These programs focus on creating awareness and sensitizing communities to disaster risks, building community first responders, strengthening livelihoods, implementing early warning systems, developing safe evacuation plans, and networking with various stakeholders.

Let us take a sneak peak on what happened from April 2023 – March 2024



Emergency Response – EHA responded to the conflict situation in Manipur in May 2023 with distribution of immediate essential items like dry food ration, dignity, hygiene & sanitation kits, tarpaulin sheet for temporary shelter, medical and psychosocial care interventions.

The emergency relief interventions covered seven districts of Manipur benefiting 47,619 Internally Displaced People (IDPs) living in 100+ relief camps. 158 medical camps were conducted by the team benefiting 10,031 people and 1305 people received counseling care through individuals and group counselling.

Despite the challenges encountered in implementing the relief efforts, we successfully alleviated and reduced people's pain and suffering through our interventions. This success was made possible by the dedicated support from local partners, the dedication of volunteers from across the country and Nepal, and the unwavering commitment of our local coordinators. These joint endeavors have impacted many lives and brought hope and meaning to disaster affected people.



- ✦ *"I lost everything. I have nowhere to go. All I can feel is pain, worry, fatigue, sickness and unable to sleep." 83 years old widow from **Serou, Kakching**.*
- ✦ *"I witnessed the mob on the 3rd of May setting houses ablaze and attacking*

people. Two of my children were separated for a few days and finally, we were rescued by the army and transported to a relief camp.” 47 years old mother of four children and primary caregiver for her bedridden mother from **Kangpokpi**.

- ✦ “My Paralysed 12-year-old son has been sleeping on the floor since we arrived eight months ago in this camp, we are unable to afford to take him to regular check-ups because of the financial difficulties we are facing”. - 42 years old woman from **Mangjing RC, Kakching**.
- ✦ “On the 12th of June, we had to leave our village and run into the forest, where we stayed the whole night without food. The next day, we walked and eventually reached an army camp. From there, we took a vehicle to arrive at this relief camp.”- 21 years old female from **Chalwa camp in Kangpokpi**.

Disaster Preparedness

Training and Capacity building – The Disaster Education and Emergency Medicine (DEEM) program conducts capacity-building activities and training to create safer communities. These include lifesaving skills, institutional safety, psychosocial care, and livelihood initiatives. Educational sessions address health, personal hygiene (including menstrual health for adolescent girls), and climate change. As a result, communities are now well-informed about emergency situations, health and nutrition, weather-related crises, and government schemes. These efforts aim to build skills and optimize resource use,



Disaster Risk Reduction (DRR)



The Disaster Risk Reduction (DRR) initiative remains instrumental in positively influencing the local community by fostering widespread awareness and comprehension of prevalent local disaster risks, hazards, and vulnerabilities. DMMU facilitates the development of disaster management plans tailored to the specific needs and vulnerabilities of the community. These plans outline preventive measures, response strategies, and recovery actions to be taken before, during, and after a disaster occurs. By engaging community members in the planning process, we ensure that local knowledge and resources are leveraged to enhance resilience and reduce risk.

Voice from the Community

Mahinoor Begum from Kasibari, part of a family with seven sisters and two brothers, defied societal norms with her father’s support. After 10th grade, she pursued coaching and a tailoring course, for which her father borrowed money. Mahinoor quickly repaid the loan by stitching clothes and aimed to support her family financially. An encounter with the EHA team led her to train around one hundred girls from various villages, boosting her confidence and defying societal expectations. Grateful for the opportunities, Mahinoor is now pursuing a bachelor's degree, empowered by her journey.

Networking

EHA fosters collaboration and coordination and has consistently partnered with various stakeholders in all our programs both governmental departments and NGOs, community organizations and other relevant bodies.

We aim at creating constructive collaboration between the government departments and the local community by building strong partnerships so that the community can access resources, expertise, and support from government agencies during emergencies. This collaborative approach ensures a more integrated and effective response to disasters, benefiting the entire community.



Looking Ahead

EHA will continue to stay relevant for disaster-affected people, the poor, and the marginalized.

- Timely and effective Emergency response
- Capacity building and disaster risk management through training – local community, institutions (Hospital &

Schools), homes (elderly & children), corporate and others

- Sustainable risk reduction actions, strengthening livelihood and resilient community.
- Strengthening partnership, collaboration, and network.

Conclusion

EHA's efforts center on disaster preparedness, prevention, alleviation, response, and recovery. We enhance local capabilities by providing training and essential knowledge, teaching life-saving techniques, facilitating practical experience, and supplying basic response materials. Each participant is encouraged to share their learning and disseminate these skills, saving lives and minimizing risks within their communities.

Let me echo the words of UN Secretary General Antonio Guterres, “The era of global warming has ended; the era of global boiling has arrived. Leaders must lead. No more hesitancy. No more excuses. No more waiting for others to move first...”



Mr. Shem Raomai
Head - DMMU

PALLIATIVE CARE

EHA's palliative care services first began under the visionary leadership of Dr. Ann Thyle in March 2010 at Harriet Benson Memorial Hospital, Lalitpur. Since then, there have been many strides in scale, quality, and impact through the work of palliative care across EHA, for which we give all glory to God.

The goal of palliative care is to affirm the dignity of those who suffer with life-limiting illnesses by optimizing their quality of life through relief of physical symptoms, as well as a comprehensive approach that seeks to bring multidimensional comfort. The desire to provide this holistic care with dignity is grounded in the conviction that each human being is created in the image of God and therefore is of inestimable worth.

Over the past year, home based palliative care was provided by 18 EHA units. Three new home care services were added during the year. Many staff including doctors, nurses and social workers in the organisation have been empowered through training in palliative care

through various platforms. We currently have about 68 staff across the units engaged in palliative care.

This year, a total of 216 staff received palliative care training in some form. This includes in-person training and workshops, as well as online training courses. These opportunities for training help to improve both the scale as well as the depth of the palliative care movement in the organisation, equipping staff in different spheres to engage more practically with the important palliative care approach that should rightly characterise all care of the large number of patients with life limiting illnesses and serious health related suffering who access care through our hospital units, including through the home based palliative care programs.

We are incredibly grateful to our various funders and partners for their friendship and support which makes it possible for us to continue and build this sacred, growing work as evidenced by the statistics as below:

Key achievements for the year 2023-24		
1	Number of patients who received Home Based Palliative Care	2292
2	Number of new enrolments during the year	1338
3	Number of home visits	11416
4	Number of telephonic consultations and support	7512
5	Number of family training sessions	3468
6	Number of hospital outpatient visits of home care patients to EHA hospitals	2392
7	Number of hospital inpatient admissions of home care patients at EHA Hospitals	546
8	Number of families of home care patients who received bereavement care	520
9	Number of awareness meetings held during the year	1794
10	Number of people who participated in the awareness meetings	53640
11	Number of networking meetings with stakeholders in palliative care	474
13	Number of EHA staff who received any palliative care training	216

Plans for the coming year

We plan to continue the strengthening of palliative care delivery at EHA through the ongoing home care programs, holistic hospital based palliative care, and continued wide-based training of EHA staff in various aspects of palliative care. We also look forward to improving visibility and influence of EHA's unique rural palliative care model through engaging with platforms for palliative care outside the organisation.



Dr. Ashita Rebecca Singh
Head - Palliative Care

Glimpses of Palliative Care teams in action



SHALOM

A PALLIATIVE CARE UNIT OF EHA

Shalom Delhi provides holistic care for patients with HIV, terminal cancer and NCD. Its various components include a hospital clinic with inpatient and outpatient facility, home care programs for patients with HIV, Cancer and NCD, an Adolescent program, Mental wellness program, Palliative care work among transgender people, Support groups, awareness program on disability and a Livelihood program.

Services Rendered

Hospital Care: Outpatient: 924 patients were seen in the OPD, of which 603 were HIV positive patients, which also includes 68 transgender people. Inpatient: 91 patients availed inpatient care of which 21 were newly enrolled HIV positive patients. **Community health:** We conducted health camps in 6 different locations of Delhi and NCR & conducted general health checkups of students at a school in Delhi.

Home Based care HIV program: 582 visits to HBC families and 306 visits to HBC transgender people (Transwomen) were done. 10 TGs and 6 families were enrolled into Shalom's Home-Based Care- HIV program. 14 family regionals get together and 13 TG regional get togethers were conducted this year. 194 ration hampers were distributed to families and TGs. Special programs were also conducted i.e., 1 couples get together (10 couples benefitted), Widows get together (12 widows benefitted), stabilized families get together (11 families benefitted), 15 older

adolescents and 4 younger adolescents were provided educational assistance through stationary hampers. Other programs held throughout the year included the commemoration of World AIDS Day, the annual get-together for TGs, and the Shalom Children's get-together, which was conducted twice. This year Shalom supported 6 girls from families affected with HIV. These girls include- 3 girls pursuing the 3-year General Nursing Midwifery course and 2 girls pursuing a diploma course in fashion designing and 1 girl finished her 6-month training in cutting and tailoring at Kiran, Shalom livelihood centre and is now employed at Kiran.

Annual medical review services were provided to 64 individuals from HBC families, 20 TGs and 8 children infected with HIV. 7 disability awareness trainings were provided to Shalom staff and families, youth, TGs cared for by Shalom. Mental health care services - 12 Training sessions provided for artisans from the Shalom livelihood centre, 1 training session provided to widows within Home based care, 1 training session provided to TGs, 12 support group meetings provided for widows struggling with loneliness, 12 support group meetings provided for fully disclosed HIV+ older adolescent girls and 63 counselling sessions provided for clients seeking support. 21 girls enrolled in Shalom Invisible Girl Project (IGP) were provided with educational assistance.

This year marked the successful completion of Batch 10 of Character Development and Batch

20 of Life Skills education program. 19 adolescents were enrolled into Batch 11 of Character development program and 17 adolescents were enrolled into the Batch 21 of Life Skills Education program this reporting year. 1 Pre-program Orientation cum parenting workshop, 1 Orientation class, 13 Topical classes, 3 Cell group meetings, 3 Revision feedback sessions, 1 picnic, 1 reunion (Character Development Program, Batch: 10 and Life Skills Education Program, Batch: 20), 2 Peer Leader counselling sessions, 3 Peer Leader Assessment sessions, 1 Peer leader appreciation lunch (for Peer leaders leading Character Development Program, Batch: 10 and Life Skills Education Program, Batch: 20) and 1 graduation day celebration each were conducted for Character Development program and Life Skills education program respectively.

Home Based care cancer and NCD program:

513 home visits were made including 15 bereavement visits. 68 cancer awareness programs were held and 512 people benefited from the awareness programs. 489 family training courses were conducted for our patients and their families, and 1110 individuals benefitted from these trainings. 36 networking visits were made to different NGOs. 110 food hampers were distributed to our cancer affected patients during the reporting year.

Livelihood program: 11 artisans are being trained in the Kiran centre. 14 skill trainees were taught sewing and stitching skills in the reporting period. 28 sales were held throughout the year, some of the venues were: Swiss -German Embassy mela, at Delhi University, St Stephens College, Delhi. Mental health classes were conducted monthly for the artisans. Health awareness classes were conducted by Shalom nurses on various topics and marketing strategy classes were held

twice a month for the artisans.

Partnerships

New Partnerships forged with India Collaboration, Matrix partners, Samuel Foundation, and with 2 schools and a college in Delhi.

Challenge faced

Funding for one component of Shalom had come down, we were able to raise local funds to sustain the program.

Plans for the future

- To conduct training and health camps for other NGOs -which will be a source of funding for Shalom.
- Strengthen the psychosocial aspects and disability work provided by the Shalom team.
- To work on enhanced collaborative networking and strategic partnership with organisations doing palliative work in Delhi and across India.
- To search for a permanent place for Shalom to be established.
- To explore areas of raising local funds and resources so that we sustain the ongoing programs on a long-term basis.



Dr. Rajni Herman
SHALOM

RESEARCH

Origin and History of the Department

The first Institutional Review Board (IRB) of EHA was formed as per guidelines of the Indian Council of Medical Research 2017. This marked the beginning of a structured approach to overseeing the research activities within the organization.

The Team

I extend my sincere gratitude to the EHA board for giving me the responsibility of this research endeavor. It is humbling to have been entrusted with the research work since June 2023. The EHA Institutional Ethics Committee (IEC), chaired by Dr. Jacob Puliyel, continued to utilize an online platform to evaluate the research protocols. Dr. Jacob Puliyel, along with other members Dr. Savita Duomai, Dr. Annamma John, Mr. Abraham Matthews, Ms. Imtinenla Aier, Dr. Khushboo Nand, Dr. Joydeepa Darlong, generously dedicated their time and expertise to reviewing protocols and ensuring ethical standards were upheld.

Highlights of the Year

Throughout the reporting year, the IEC conducted five meetings, and reviewed twenty new protocols from various projects and hospitals. These included the Baptist Christian Hospital, Makunda Christian Leprosy and General Hospital, Madhepura Christian Hospital, Duncan Hospital, Chinchpada Christian Hospital, and few multi-centric studies.

All Ethics committees reviewing biomedical, social, and behavioral science research for health conducted in India involving human

participants are required to register the ethics committees on Naitik portal with the Department of Health Research (DHR). The EHA Ethics committee initiated the process of registering with the NAITIK portal under the DHR, awaiting certification.

The research policy, intellectual rights policy, and the Ethics committee standard operating procedures (SOP) have been updated.

EHA hospitals have been actively involved in impactful research initiatives. We deeply appreciate the engagement in research across all EHA units and projects, which has strengthened collaboration with external agencies and organizations.

Future Plans


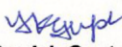

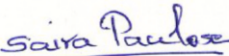
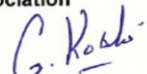
Conducting workshops on research methods, instrument development, data analysis, journal publication, monitoring and evaluation and statistics.

Encouraging more staff members to engage in research within their respective units actively. To initiate a research internship.

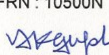

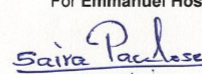
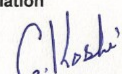



Mrs. Christy Martina
Head - Research

FINANCIAL STATEMENTS

EMMANUEL HOSPITAL ASSOCIATION 808/92, Deepali Building, Nehru Place, New Delhi - 110 019 Consolidated Account Balance Sheet as at 31st March 2024		 EMMANUEL HOSPITAL ASSOCIATION	
(In INR)			
Particulars	Schedule	As at 31st March 2024	As at 31st March 2023
LIABILITIES			
General Fund			
Reserves & Surplus	1	8,46,83,781	8,48,91,169
Fund Balances	2	4,01,12,348	4,01,12,348
Funds & Liabilities			
Earmarked Project Funds	3A to 3E	2,66,54,652	4,15,02,335
Other Current Liabilities			
Other Payables	4	18,65,699	15,35,558
Total		15,33,16,480	16,80,41,410
ASSETS			
Fixed Assets			
	5	3,02,27,635	3,43,58,914
Current Assets			
Cash & Bank Balances	6	11,93,45,950	13,10,31,846
Other Current Assets			
Others	7	37,42,895	26,50,650
Total		15,33,16,480	16,80,41,410
Significant Accounting Policies and Notes forming an integral part of accounts (Schedule-10)			
As per our report of even date For KUMAR MITTAL & CO. Chartered Accountants FRN : 010500N		For Emmanuel Hospital Association	
 (Amrish Gupta) Partner M. No. 090553		 Dr. Saira Paulose Executive Director	 George Koshi Treasurer
Place: New Delhi Date : 09 AUG 2024			

FINANCIAL STATEMENTS

EMMANUEL HOSPITAL ASSOCIATION 808/92, Deepali Building, Nehru Place, New Delhi - 110 019 Consolidated Account Income and Expenditure Account for the Year Ended 31st March 2024			
(In INR)			
Particulars	Schedule	For the Year ended 31st March 2024	For the Year ended 31st March 2023
INCOME			
Voluntary Contributions		1,19,30,284	1,97,70,957
Earmarked fund to the extent utilised		6,53,49,420	5,54,83,386
Interest Income			
:- Saving Bank		5,82,006	6,77,525
:- Fixed Deposit		71,42,903	55,35,886
:- Income Tax Refund		40,344	3,79,476
Other Income	8	12,82,196	3,27,90,545
Total (A)		8,63,27,153	11,46,37,775
EXPENDITURE			
Project Expenses	9	6,79,18,423	5,87,59,725
Administrative Expenses			
Salaries & Allowances		1,27,48,537	1,80,49,684
Travelling		5,35,702	10,89,455
Office & Other Supplies		2,09,853	4,35,477
Printing and Stationery		1,16,431	1,81,561
Repairs & Maintenance		6,10,852	9,28,860
Communications		1,24,509	3,10,725
Conference, Meetings and Workshops		7,16,341	11,40,863
Hospitality		73,332	1,79,731
Legal & Professional Charges		11,92,700	21,28,880
Utility		4,93,562	4,85,496
Rent		3,84,600	9,65,438
Bank Charges		34,539	39,235
Membership and Affiliation Fee		2,16,080	1,45,000
Taxes & Duties		1,27,783	1,41,173
Audit Fees		5,16,250	4,42,500
Adjustment Related to Previous Year/Tds written off		(1,299)	7,19,148
Depreciation		19,81,995	21,38,424
Total (B)		8,80,00,190	8,82,81,375
Balance being Excess of Expenditure over Income (A-B)		(16,73,037)	2,63,56,399
Significant Accounting Policies and Notes forming an integral part of accounts (Schedule-10)			
As per our report of even date For KUMAR MITTAL & CO. Chartered Accountants FRN : 10500N			
 (Amrish Gupta) Partner M. No. 090553			
For Emmanuel Hospital Association			
 Dr. Saira Paulose Executive Director		 George Koshi Treasurer	
			
Place: New Delhi Date: 09 AUG 2024			

DIRECTORY

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BROADWELL CHRISTIAN HOSPITAL

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STATUTORY REPORTING

Annual Report of the Internal Committee (IC) for Prevention of Sexual Harassment at Workplace of Emmanuel Hospital Association Central Office and Central office run projects.

During the period from January 01, 2023 to December 31, 2023, there were no cases of sexual harassment referred to the Internal Committee of EHA's Central Office and Central office run projects, by any staff or volunteers.

Dr. Rajni Herman

Presiding Officer

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LAYOUT, EDITING & GRAPHIC DESIGN: LOGOS Transformation Business Solutions Pvt. Ltd
COMPILATION & EDITING: Isaac Singh, Anu George, Kingsly Ashish & Amit Massey

Published & Distributed by:

Emmanuel Hospital Association, New Delhi, © EHA, Sep 2024
Emmanuel Hospital Association is a not-for-profit Society registered in Delhi,
Vide registration number 4546, dated 18th May 1970, under Society Registration Act, 1860.
FCRA Registration No. 231650016.

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